



# Vacancy Announcement



# FTB

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Foreign Trade Bank of Cambodia

## Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our “Employer of Choice Bank”

### Manager, Alternate Channels & Digital Branch Unit

(01 position based in Head Office)

The primary function of the position is to manage and support alternate channels and the development of the digital branches.

#### Main Duties

- Work closely with digital business department in order to put up BRD for the channel enhancement, and address the pending issues
- Be point of contact for branches, customers for related technical support in relation to alternate channels
- Develop/simplify user guide and provide training to digital champion and branch sales force
- Drive and boost cross-selling via digital channels
- Monitor and manage digital channel performance including usage, traffic and suggest enhancement to counterparty
- Access the capabilities of all alternative channels, and propose new enhancement from the assessment of the product performance and operational excellence
- Develop the roadmap for FTB Digital Branch and realize the roadmap effectively
- Other tasks assigned by the management

#### Skills/ Experiences

- Bachelor degree in Business Administration or other related fields.
- At least 3 year experience related to performance management with Bank/MFI is preferable
- Ability to work effectively in a team and/or time-pressured environment.
- Organizational, time management, and strong communication skills (written and verbal)
- Computer literacy; in particular, Microsoft Word, Excel and Power Point.

#### How to Apply:

Interested applicants, please send by email attached with a cover letter and your most updated CV (with current photo) to: [hr@ftbbank.com](mailto:hr@ftbbank.com) or submit the hard copy at Our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd (169), Sangkat Veal Vong, Khan 7 Makara, Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597 /081 666 535

☎ : 023 862 111

E-mail: [hr@ftbbank.com](mailto:hr@ftbbank.com)

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Investing in the future