

Vacancy Announcement

Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our “Employer of Choice Bank”

Switching & Card Management Officer (01 position based in Head Office, Phnom Penh)

This role is working in IT Department and responsibility for monitoring and supporting switching System and card management working smoothly.

Main Duties

- Support System (iSwitch / iCard / iCore / iSettle)
- Create system users and support end users.
- System parameters configuration.
- Support and Fix all the transaction issues from all channels (ATM/POS/MOBILE/Wing/VISA NET).
- Keep monitoring the interfacing connectivity with all channel (Mobile / Wing / VISA NET)
- Working with the VISA Net Support team to monitor the VISANET connectivity to minimize the downtime on VISA transactions.
- Working with Vendor to implement project and fix all system issues.
- Keep Monitoring System performance to up and running 24/7.
- Deploy patch Fix or Change Request to Production.
- Maintenance Switching and Testing System Environment (SIT/UAT).
- Maintenance the HSM (Host Security Module) and NAC
- Generate VISA GOC report for Digital Department.
- Prepare monthly System Performance Report and report to Managements and relevant teams.
- Perform other tasks assigned by supervisors.

Skills/ Experiences

- Bachelor Degree of IT or related field
- At least two years' experience related to the said position
- Good knowledge and understanding of electronic banking and banking products and services
- Good organizational and time management skills
- A strong desire to work in a team oriented
- High initiative, commitment, good communication and problem solving skills.
- Computer literacy and English language proficiency.

How to Apply:

Submission Deadline: 15 Mar 2021 at 5.00 PM

Interested applicants, please send by email attached with a cover letter and your most updated CV (**with current photo**) to: hr@ftbbank.com or submit the hard copy at Our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd (169), Sangkat Veal Vong, Khan 7Makara Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597 /081 666 535